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Cornerstone

The official magazine of the Home Builders Association of West Florida



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FHBA PROVIDES GREAT VALUE VIA LEGISLATIVE ADVOCACY

I recently traveled to Tallahassee with HBA members to help advance the Florida Home Builders Association (FHBA) legislative agenda. We focused on six priority issues: Statute of Repose; Impact Fees; State Assumption of 404 Permitting; Affordable Housing Funding; Construction Defects and Condominium Bulk Buyer Protections.

It makes a difference when legislators see the "folks from back home" proving that you do care. Here are a few highlights of the two-day conference:

Tuesday morning's Legislative Briefing began with comments by Rep. Frank White (R-Pensacola) who is a candidate for Attorney General and Sen. Kathleen Passidomo (R-Naples) who is sponsoring 4 FHBA priorities;

The legislative briefing packets contained lots of helpful information of where to go, what to do and what to leave behind. The "leave behind" was a big hit with the legislators which briefly summarized the FHBA's priorities.

FHBA Governmental Affairs Chair Chair, Frank Severino, offered a Lobbing Seminar for first-time hill visitors. It received great reviews.

To cap off the day, the FHBA hosted a Legislative Reception Tuesday evening.

- ★ The event took place at one of Tallahassee's "historical" watering holes next door to the Capitol.
- ★ Many of our legislative friends showed up to mingle with FHBA members and staff. A good time was had by all.
- ★The following day, FHBA held its Board of Directors meeting.

continues on page 6



President's Message



"It makes a difference when legislators see the 'folks from back home' proving that you do care."

Representative Clay Ingram meets with HBA members in Tallahassee. Ingram, who is term limited, said he is enjoying his last legislative session. From left, Okaloosa-Walton BIA EO Alan Baggett, HBA Past President Thomas Westerheim, Dream Home Builder Alton Lister, HBA EO David Peaden, Rep. Clay Ingram, HBA President Taylor Longsworth, Chris Thomas of Fisher Brown, and two members from Okaloosa-Walton Cos.

FHBA PROVIDES GREAT VALUE VIA LEGISLATIVE ADVOCACY

from page 5

While the FHBA was meeting this week in Tallahassee, the Florida Building Commission (FBC) was meeting in Jacksonville. The main news from the FBC was the establishment of a Residential Construction Cost Impact Work Group.

Why a Residential Work Group:

To provide a residential builders perspective and comment on impactful code proposals.

*

To put a price tag on proposed changes to the code

To place residential builders on equal footing with other proponents of code changes who are representing Technical Advisory Committees (TACs), i.e. roofing advocates have a Roofing TAC; electrical advocates have an Electrical TAC; fire protection advocates have a Fire TAC, etc.

Here's a few of FHBA's Top Legislative Priorities:

State Assumption of 404 Dredge and Fill Permits:

Senator Simmon's bill, SB 1402, received unanimous approval by the Appropriations Subcommittee on the Environment and Natural Resources. The bill requires the State DEP to enter into negotiations with the Army Corps of Engineers to assume their 404 permitting authority.

Condominium Bulk Buyer:

HB 841by Rep. Moraitis received approval by the House

Judiciary Committee, its last committee of reference. The Senate Bill, SB 1274 by Passidomo received approval by the Senate Committee on Community Affairs. These bills delete the sunset provisions relating to the assumption of liability by bulk-buyers. Making permanent that condo bulk buyers do not assume developer liability better positions potential investments into distressed condos.

Permit Fees:

HB 725 by Rep. Williamson was approved by the full House. This bill requires local governments to post not only permit fees, but also the number of permits issued, how those fees are spent and other relevant issues so local HBA's and others can exert greater accountability with respect to how the fees are spent.

Affordable Housing:

HB 987 by Rep. Cortes was approved by the House Transportation and Tourism Appropriations Subcommittee. Though the provisions to waive impact fees for affordable housing were removed, it maintained requirements for expedited permits for affordable housing (clearer and more meaningful than current Sadowski Act Requirements). The bill also creates a process for housing recovery after natural disasters and requires more extensive reporting on collection and expenses associated with impact fees.

Tree Trimming:

SB 574 by Sen. Steube was amended and approved by the Senate Committee on Community Affairs. The amendment significantly revised the thrust of the bill to pre-empt city and counties from tree trimming and debris removal authority from a right of way if the right of way is the jurisdiction of a Special District, Community Development District or other jurisdiction.

Statute of Repose:

HB 875 by Rep. Leek is scheduled to be heard by the full House this week. The bill provides that repairs and warranty services do not delay the start of the repose clock.



HBA member and State Representative Jayer Williamson (fourth from the left) meets with HBA members in Tallahassee.



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COVER STORY

Accountability: The Key to Sales

By Kimberly Mackey

Have you ever noticed how people who enroll in a weight-loss program that involves accountability and long-term maintenance most often do better than those who try to go it alone? The same is true in sales.

It is not enough to simply "train" your team with a one-shot, one-size-fits-all motivational "rah, rah." Often, I am invited by a company to do training on a particular discipline with the sales team because there is the feeling that the team "is not closing enough" or "they are not doing enough to drive traffic," or their "follow-up needs work," etc.

"When you hold sales people accountable, they will resist — until they start seeing results. Once those results start to happen, and we celebrate those results with them, the desire sets in to not only repeat the results, but to up the ante."

However, once I begin, I often discover that there is more of a systemic breakdown and that those particular challenges are merely a symptom of a greater issue.

Sales people, like any other, perform in direct proportion to the level of expectations set, and when those expectations are reinforced, coached and inspected. Yet all too often, we leave these sales people out in the field alone without a weekly planned encounter.

We are not working with them on their very specific and timeoriented goals, or even giving them a road map on how to reach those goals and checkpoints along the way where we, as leaders, should be stepping in to guide them. Then, when our sales teams fall short, we start to make excuses for them about what the competition is doing, or they did not have enough traffic. And then we wonder why we are not getting results.

When you hold sales people accountable, they will resist — until they start seeing results. Once those results start to happen, and we celebrate those results with them, the desire sets in to not only repeat the results, but to up the ante. The key is we have to hold ourselves accountable to be the leader our team needs.

Sales results happen in the field, not in your office or corporate headquarters. You must be in the field, spending quality time



with your team every week. If you can't spend at least two to three hours, one on one, with each member of your sales team every week, then either your territory is too large or your priorities are not straight.

You must have, in writing, minimum performance expectations, have each one of your sales staff sign it and have it placed in their files. You can't make exceptions. Reward not only results, but effort. Celebrate successes every step of the way.

Finally, hiring a trainer/consultant adds credibility to your efforts. This may sound familiar to parents, who often notice how their kids will listen to a teacher or a coach, but the same advice from a parent falls on deaf ears.

Your team can perform at a higher level. Successful teams are focused; they have a plan and they are disciplined in working that plan. They know the only way to get out of a hole is to stop digging, and start filling it in by getting more and better sales!

Management consultant Kimberly Mackey is the founder of New Homes Solutions and a Tampa Bay Builders Association member. This post is adapted from a story in the Jan/Feb 2018 issue of Sales + Marketing Ideas. Download the Sales + Marketing Ideas app on iTunes or Google Play to read it.

Courtesy of NAHBnow.com

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for membership recruitment to expand business contacts and leadership opportunities.

Pushed for solutions to

the property and builders' risk insurance crisis while continuing to promote creation of federal and regional catastrophic loss funds.

Formed a Commercial Builders Council

to help residential builders diversify into this lucrative market.

Partnered with the Florida Green Building Coalition to

create uniform, cost-saving green building standards.

Protected our future

by endorsing pro-housing, probusiness candidates for cabinet and legislative positions.

Persuaded the Corps of Engineers

to issue a regional general permit for Northeast Florida, streamlining the development process.

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Parade of Homes: May 5 - 13, 2018

Fall Showcase of Homes: October 6 - 14, 2018

For 2018, the Home Builders Association of West Florida (HBA) will host two community events to give consumers a look at new home construction. The annual Parade of Homes will take place May 5 – 13 with scattered sites throughout Escambia and Santa Rosa Counties. The HBA is bringing back the Fall Showcase of Homes, set for October 6-14, and this event will feature the American Dream Home. The American Dream Homes is being constructed by Alton Lister, of Lister Builders, at the Highlands at the Moors in Santa Rosa County. It will be a change having the Dream Home featured in October but it will add value to the Fall Showcase of Homes.





GET INVOLVED IN HBA COUNCILS AND COMMITTEES!

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2nd Tuesday of each month

Sales & Marketing Council Meets Monthly



Membership Committee

Meets Monthly

2nd Thursday of each month

Board of Directors

Meets Monthly

3rd Tuesday of each month



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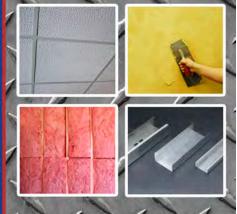


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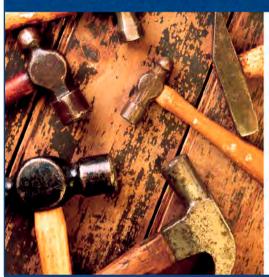
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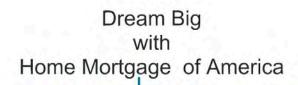
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- 1. They support the industry at the local, state and national levels.
- They volunteer time, talent and treasure to help the association accomplish its goals.



- 3. They recruit their colleagues 6 business contacts to become members.
- 4. They serve on committees and councils gaining valuable networking opportunity while helping to advance the association's mission.
- By doing so, you increase the value proposition for all membership in our HBA.
- 6. They are strong supporters of local and state PACs and BUILD-PAC.

- 7. They are a major source of nondues revenue through sponsorships, advertising, etc.
- 8. As industry partners, they are a valuable resource for business and management tips.
- 9. They are heavily invested in your business success: You win, they win!
- 10. Why wouldn't you do business with a member?



Lumber Exports and Imports are on the Rise

As punitive duties averaging more than 20% were imposed on Canadian softwood lumber imports in 2017, domestic producers responded by shipping record amounts of lumber overseas.

U.S. exports overseas climbed 9% in 2017, compared to a modest 1% increase in 2016 and a sharp 16% drop in 2015. Exports to China, the largest U.S. offshore customer, were up 21% from 2016. Producers of southern yellow pine exported 41% more to China in 2017 than they did in 2016.

At the same time that domestic lumber producers claimed they were being harmed by Canadian imports, they were sending record amounts of softwood lumber overseas because they could charge a higher premium to foreign nations.

Meanwhile, the tariffs are harming housing affordability, causing extreme price volatility and incentivizing foreign nations to boost lumber exports to the U.S. because of record-high prices.

Lumber imports posted their fifth consecutive yearly gain in 2017. However, unlike the previous four years, the increase was accompanied by a decline in imports from Canada—the first such decline in six years.

Roughly one-third of the lumber used in the U.S. last year was

imported. Even with rising imports from other nations, the bulk of imported lumber — more than 95% — came from Canada.

This is why NAHB believes it is imperative that the U.S. and Canada find an equitable long-term solution in lumber trade that provides a steady supply of lumber at a reasonable price.

In addition to working with political and industry leaders in Canada and the U.S. on the trade front, NAHB is urging top congressional and administration officials to open more public lands for domestic timber produc-

tion. This is the most straightforward way to diminish reliance on imported lumber.

At the same time, we are calling on domestic producers to curb their timber exports when there is a gaping need at home.

Courtesy of NAHBnow.com

NEXT CORNERSTONE ISSUE:

April 2018

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ENERGY AND HOME OWNER TAX CREDITS INCLUDED IN BUDGET ACCORD

As part of the Bipartisan Budget Act of 2018, which was signed into law on February 9, Congress retroactively extended a number of expired energy and home owner tax provisions.

The following tax credits were reinstated on a retroactive basis for 2017 only:

- Section 45L Credit for Energy-efficient New Homes: Provides a \$2,000 tax credit for the construction of homes exceeding heating and cooling energy standards by 50%. The base energy code is the 2006 International Energy Conservation Code plus supplements. Builders must have tax basis in the home to claim the credit (i.e., they must own and then sell/lease the residence).
- Section 179D Energy Efficient Commercial Buildings **Deduction.** Provides a deduction up to \$1.80 per square foot for commercial and multifamily buildings that exceed specific energy efficiency requirements under ASHRAE 2007.
- Section 25C Tax Credit for Qualified Energy Efficiency Improvements. This policy offers a credit worth up to \$500 (subject to a \$500 lifetime cap), with lower caps for certain products like windows, for consumers to install qualified energy-efficient upgrades.
- Mortgage insurance premiums. Subject to income phase outs, consumers who file their taxes can deduct premiums paid for private mortgage insurance in 2017.
- Mortgage forgiveness tax relief. The budget accord eliminates any taxes home owners might face due to renegotiating the terms of a home loan, which result in forgiving or canceling a portion of the outstanding mortgage, particularly in con-

Home Builders Association of West Florida | March 2018

nection with short sales. The debt forgiveness pertains to debt discharged in 2017 but not in 2018.

NAHB members should note that this extension does not indicate future extensions will occur again. The White House's official Statement of Administration Policy on the enacted bill questions the need for future extensions: "Furthermore, the Administration is concerned with future extensions of special interest tax deductions and benefits in the wake of tax cuts and reforms that were enacted in December 2017."

Section 25D Tax Credit for Power Production Property

Congress also included a fix NAHB had sought for the Section 25D tax credit, which offers a 30% tax credit for the installation of qualifying alternative energy equipment. In 2016, Congress extended the 25D tax credit but limited its use to solar technology only.

This bill restores the ability to claim the 25D tax credit for geothermal heat pumps, small wind turbines, and fuel cell property. Unlike the credits listed above, the Section 25D tax credit remains in effect for 2018 under a phase-out regime. The applicable credit rates under the phase-out regime are:

- 30% in the case of property placed in service before Jan. 1, 2020
- 26% in the case of property placed in service after Dec. 31 2019 and before Jan. 1, 2021
- 22% in the case of property placed in service after Dec. 31 2020 and before Jan. 1, 2022

For more information, contact J.P Delmore at 800-368-5242 x8412.

Starting in 2022, this credit is scheduled to expire.

Do you want to allow another person to discuss this return with the IRS (see instructions)?

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Why is it important to be a member of the HBA?

At Southeast Mortgage we recognize the importance of our builder relationships and appreciate opportunities to support and serve alongside the construction community?

What are my personal interests

I am at my happiest with a houseful of family, but love any day spent at the beach or traveling.



Multifamily Production Pushes Housing Starts

A surge in multifamily production pushed overall housing starts up 9.7% in January to a seasonally adjusted annual rate of 1.33 million units after an upwardly revised December reading, according to newly released data from HUD and the Commerce Department.

Multifamily starts rose 23.7% to a seasonally adjusted annual rate of 449,000 units. Meanwhile, single-family production posted a healthy 3.7% gain to 877,000 units.

"The growth in production is in line with our reports of solid builder confidence in the housing market," said NAHB Chairman Randy Noel.
"A pro-business regulatory climate and

increasing housing demand are boosting builders' optimism, even as they continue to face supply-side hurdles such as rising construction material prices and access to lots and labor."

"Demand for owner-occupied housing is rising due to favorable demographic tailwinds and a healthy labor market. Increases in after-tax incomes should help prospective buyers save for a downpayment on a home," said NAHB Chief Economist Robert Dietz. "As consumers continue to enter the single-family market, we should see builders increase production to meet this demand."

Regionally in January, combined single- and multifamily housing production increased 45.5% in the Northeast, 10.7% in the West, and



9.3% in the South. Starts fell 10.2% in the Midwest.

Overall permit issuance rose 7.4% to a seasonally adjusted annual rate of 1.4 million units, which is a post-recession high. Multifamily permits registered a 26.5% gain to 530,000 while single-family permits edged down 1.7% to 866,000.

Permit issuance rose 92.5% in the South and 17.1% in the West. Permits declined 2.6% in the Midwest and 21.7% in the Northeast.

Courtesy of NAHBnow.com

HELOCS Deductible for Capital Improvements, IRS Says

In a victory for NAHB remodelers, the IRS in late February issued a letter clarifying changes to home equity loans and lines of credit to confirm that households may take a tax deduction when these loans are used for home improvements.

The Tax Cuts and Jobs Act of 2017, enacted Dec. 22, suspends from 2018 until 2026 the deduction for interest paid on home equity loans and lines of credit, unless they are used to buy, build or substantially improve the taxpayer's home that secures the loan, the letter said.

"This is a major victory for remodelers and for home owners who want to invest in their homes," said NAHB chairman Randy Noel.

"NAHB has been pushing hard for this outcome since December, when act was signed into law. We will continue to work with Congress and the administration as they hammer out the details of the new tax law."

Courtesy of NAHBnow.com

FINDING HIDDEN PROFITS FROM CHANGE ORDERS

Is work-related stress causing you heart burn, high blood pressure or even hair loss? There's a chance that improving your health might — to some degree — involve improving your contracts.

Many builders have contracts and change order policies that leave too much room for interpretation and an excessive amount of client flexibility. That could potentially add stress for the builder that could have been avoided.

Dennis Dixon is the owner of Dixon Builders in Flagstaff, Ariz. Throughout his 34-year career in home building, he's learned the key to finding hidden profits — and maintaining his sanity — is in change orders. But it requires having a refined contract that thoroughly explains your change order policies.

"Your contract doesn't have to be fancy. It just needs to be in plain, simple English, clearly stating what the builder will and will not do, and what will be required of the client," Dixon said. "It's incredible how much time and effort you can save by having things spelled out in the contract beforehand."

Last month during the 2018 International Builders' Show, Dixon led an education session called Making Money with Change Orders & Allowances. Some of the key points he shared include:

Determine How Much You're Worth

First, specify each step of the change order process, no matter how small, and decide how much time it takes to complete each step. Then, determine exactly what you need to charge by the hour, the day and the week to generate enough income — including administrative fees.

Dixon advises never to negotiate on your rate and to establish a minimum fee for each change order to reinforce the seriousness of each request.

"People always tell me, 'Dennis, I can't do that. People will get mad.' But I tell them they don't have to explain themselves. By [adding the cost of processing the change order] you're not a criminal. That's how you stay alive in this business."

Do Not Proceed Without Formal Client Approval

Each change order is a mini contract. It must include a decision due date, which if it isn't met, will result in the change order being cancelled.

Dixon is not a fan of clients sending and approving requests electronically. In his experience, those methods can make the process seem less serious to the client and, in fact, encourage them to make more change orders.

"Getting client signatures on change orders sometimes feels like you're asking them to reach into a bag of rattlesnakes," Dixon said. But obtaining that signature first will save the builder from running into significant issues down the road.

Document everything, every time

Dixon says it doesn't matter what you use to make out a change order. "You could write it on a scrap of wood, if you want to," just as long as it's written down on something and the client has signed off.



"To those who aren't willing to write up change orders, I say, 'Buck up! Or else you might want to consider a different line of work.' Not only are they missing out on additional profits, they could also be losing money."

Those with a paid, full registration to the 2018 IBS can get more in-depth by using their complimentary one-year subscription to IBS Education on Demand. They can download full recordings and handouts of presentations such as Making Money with Change Orders & Allowances as well as other sessions. Visit BuildersShow.com/ondemand to learn more.

Courtesy of NAHBnow.com

NAHB Keeps the Wheels Turning

A strong housing industry is key \$1,281 to our nation's economic recovery. And when lawmakers and bureaucrats Farm Bill generates try to chip away at your profits with additional home building and remodeling. wrong-headed or just plain expensive rules, NAHB is here to make sure that you aren't regulated out of business. Here's what we've EPA drops been working on post-construction stormwater rule. so far this year. U.S. Supreme Court Clean Air Act ruling These dollar values benefits multifamily represent the savings builders. Keeping costly provisions out of building codes saves construction costs. per housing start a typical builder will see as a result of select NAHB advocacy victories in 2016. Some members will experience more of these benefits than others, depending Homeowner Flood on location and Insurance Affordability market segment. Act saves business for builders and remodelers. Learn more at valueofnahb.org



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In construction, a spike is a steel object that is essential to making a building strong. As in construction, the HBA of West Florida sees a Spike as someone that works to keep our association strong. Spikes work on the recruitment and retention of members in addition to keeping members active with the association. Anyone is eligible for Spike status. On Spike credit is awarded for each new member recruited and an additional credit is awarded for that new member's renewal on or before their anniversary date. If you help to retain a member, you are eligible to receive a half point for each member.

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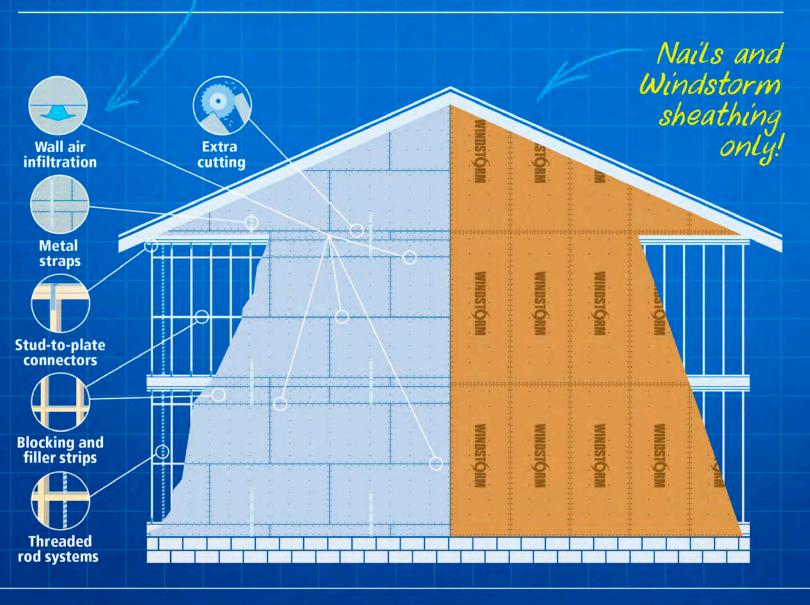
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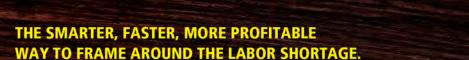
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